USB Disk Upgrade Guide

一、USB Upgrade Process

1、Prepare a USB flash drive in FAT32 format, and copy the TS8211.UPG upgrade package to the root directory of the USB flash drive.

2、Powered on the TS8211 to displayed "HELLO".

3、When the USB flash drive is inserted, the machine will be upgraded. At this time, the machine will display "UPG" and will not respond to any operation.

4、During the upgrade process, the machine will display the upgrade progress, such as UPG01, UPG02, UPG03...., UPG99, and finally UPGOK represents successful upgrade. After successful upgrade, the system can be restarted. Avoid power outages during upgrade.

二、OTA Upgrade Process

1、Use Google home, Alexa app or WAC to network the machine. After connecting to the network, check whether the server has new software. If so, trigger the upgrade.

2、From 2:00 to 4:00 in the morning, in the case of no operation and no playback, the machine will check whether the server has new software every 15 minutes. If so, the silent upgrade will be triggered

3、During the upgrade process after connecting to the network , the machine will display the upgrade progress, such as UPG01, UPG02, UPG03...., UPG99, and finally UPGOK represents successful upgrade. After successful upgrade, the system can be restarted. Avoid power outages during upgrade.

4、During the silent upgrade process , The machine has no display. After successful upgrade, the system can be restarted.Avoid power outages during upgrade.

三、Check FW’s Version

1、When the machine is in the state of SLEEP, long press OK button 5S on the remote control, the machine flashes to display WAIT, and then enter the menu mode after flashing.

2、In menu mode, press OK on the remote control to enter version query.

3、After entering version query, press down/up on the remote control to switch version display (cyclic display). When EXIT is cut, press OK on the remote control to EXIT version query menu.